

# customer satisfaction survey

**Date:**

To help us continually improve our service to you, we would appreciate it if you could take a few moments to tick the answers to the questions below (or use [www.surveymonkey.com](http://www.surveymonkey.com))

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree
1. I received a professional service from [Enter your Company name] staff.					
2. I received knowledgeable advice from [Enter your Company name] staff.					
3. [Enter your Company name] staff were able to discuss and meet my business needs, where possible.					
4. I am satisfied with the service I received from [Enter your Company name].					
5. My order arrived undamaged.					
6. My order arrived on time.					
7. My delivery driver was polite and professional.					
8. The quality of the products met my expectations.					
9. I received value for money from [Enter your Company name].					
10. [Enter your Company name] prices compare well with similar products available to me.					

**Customer Comments**

We welcome your comments, good or bad, and if you have a specific problem we promise to call you within 24 hours of receipt of this form.

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Please fax or email this form back to [Enter email address and fax number], or you can send it by post to our address above. Many thanks for your time.

