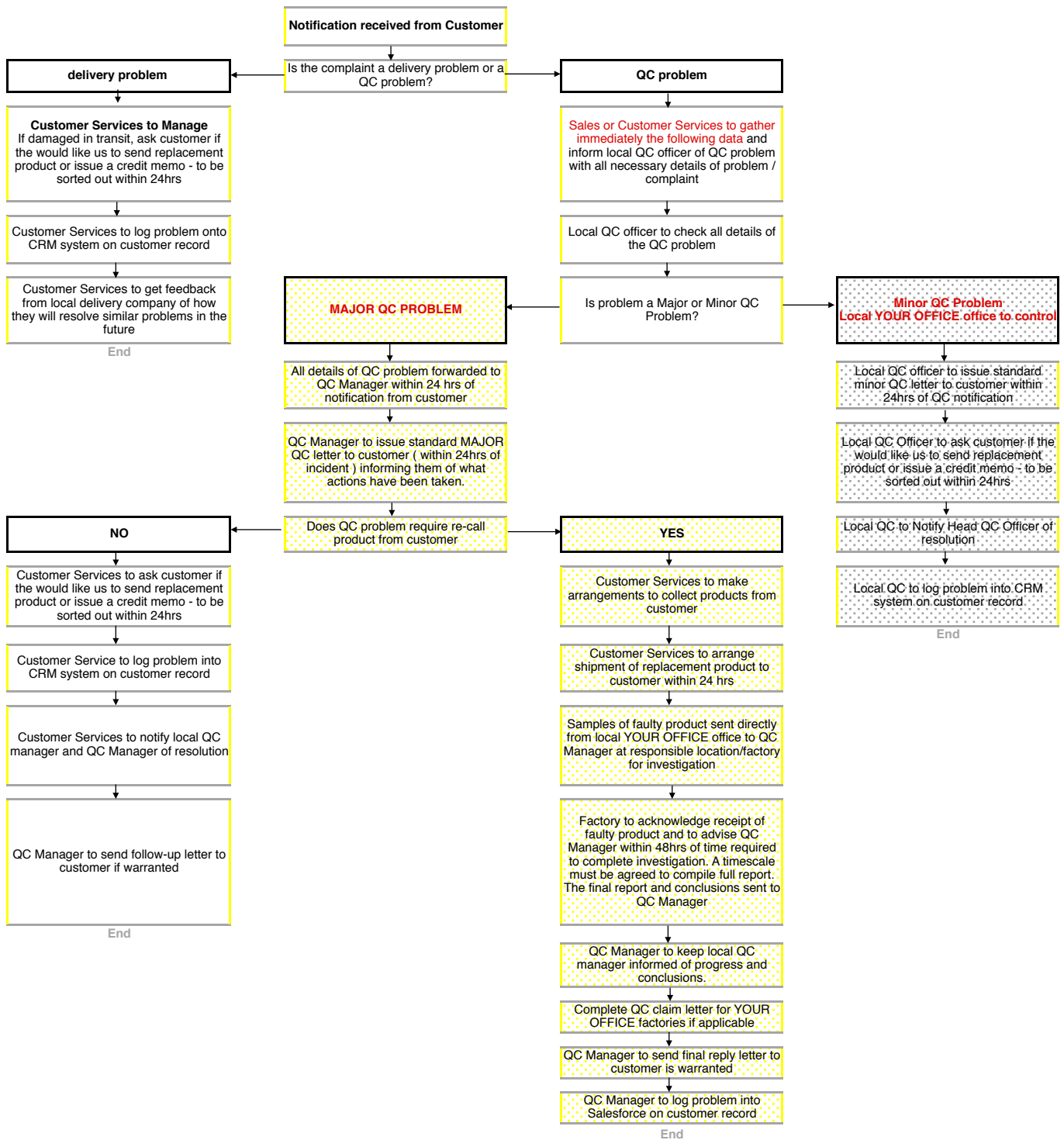


flow diagram for standard QC problem procedure



data to collect
1) What is the QC problem?
2) How many products and pieces are affected?
3) When did problem occur?
4) Item code/description/batch code
5) Obtain samples of product (preferably entire carton)
6) Digital picture of product as alternative to samples

